Return/exchange of merchandise YOGINESS

The form does not have to be printed out, the data from the form can be written down on paper.
Clothes must be unworn and unwashed.

Order number: **Name and surname:**

Phone number and email:

List of returned or replacement products:

Product name, size and number of pieces :

Reason for return of the product*:

☐ exchange ☐ return ☐ return, but I already ordered the new size/design in order n.:

Product name, size and number of pieces :

Reason for return of the product*:

☐ exchange ☐ return ☐ return, but I already ordered the new size/design in order n.:

Product name, size and number of pieces :

Reason for return of the product*:

☐ exchange ☐ return ☐ return, but I already ordered the new size/design in order n.:

Product name, size and number of pieces :

Reason for return of the product*:

☐ exchange ☐ return ☐ return, but I already ordered the new size/design in order n.:

It is not mandatory, but I would help us to improve.

List products that the exchange products should be changed for:
(You can give more alternatives, but they have to be in order from your most favourite to the least favourite)

**In case the desired product for an exchange is not in stock, we will refund the money,
so please always enter your IBAN when exchanging the merchandise.**

If a financial difference arises during the exchange of products, the overpayment will be returned to your account. In the case of the surcharge, it will be made by cash on delivery when taking over the new merchandie.

IBAN (account number)

The exchange merchandise is being sent out the same way as the original item was delivered.
If you wish to change the address, please write it down here:

Hand over the package at any Packeta.com pick-up point and dictate the code 95108599 to the assistent.

You can use the return service via the Packeta to send packges from Slovakia, the Czech Republic and Hungary.

The assistent generates a label and affixes it to the shipment. You can find a list of branches
at www.zasielkovna.sk/pobocky

You do not pay anything on the spot, when returning shipments we charge a fee of € 2.90 VAT for SK
and € 3.90 with VAT for CZ and HU. The fee will be deducted from your refund.

We do not charge a fee when exchanging goods or returning with an order for another size / design in a new order.

From other countries, send packages to:

Yoginess s.r.o., Karpatská 2 (YMCA), 81105 Bratislava, Slovakia

Please do not send us packages by courier or cash on delivery. We thank you :).

Date of dispatch of the package and signature: