

Customer complained form YOGINESS

The form does not have to be printed out, the data from the form can be written down on paper.
You can claim the goods for 2 years from the date of purchase. Put this form in the package with the clothes.

Order number:

Name and surname:

Phone number and email:

List of damaged products:

Product name, size:

Fault description :

Product name, size:

Fault description :

*We may not be able to repair the product and your money will be refunded.
Therefore, we ask you to enter your IBAN when claiming goods.*

Bank account number IBAN

*The repaired merchandise is being sent out the same way as the original item was delivered.
If you wish to change the address, please write it down here:*

By law, we have 30 days to fix it, but we do everything we can to make it sooner, however, it usually takes about 2-3 weeks since the package is delivered to us .

Hand over the package at any Packeta.com pick-up point and dictate the code 95108599 to the assistant.

You can use the return service via the Packeta to send packages from Slovakia, the Czech Republic and Hungary.
The assistant generates a label and affixes it to the shipment.

You can find a list of branches at www.zasielkovna.sk/pobocky

From other countries, send packages to:

Yoginess s.r.o., Karpatská 2 (YMCA), 81105 Bratislava, Slovakia

Please do not send us packages by courier or cash on delivery. We thank you :).

Date of dispatch of the package and signature: _____